

Policy for Quality

The Board of Directors is aware that the market shows increasing needs of quality, resilience, performance, reliability, safety, timeliness, punctuality, flexibility, and cost containment. We operate in a complex context where the organization must move forward, expressing effective leadership for risk control and management, as well as seizing opportunities. Every day, new and changing challenges arise, which need to be addressed with the appropriate involvement of all stakeholders, from a perspective of sustainability, commitment, and collaboration for the improvement of all areas of management.

Furthermore, to manage the company, we believe the following is necessary:

- Respect of laws and regulations, with particular attention to product and worker safety, activities, and identification of significant environmental aspects and associated environmental impacts;
- Compliance with the ethical code required by MOG 231 for administrators, employees, and suppliers;
- Integration of necessary measures at all levels to increase resilience, with particular attention to environmental, social, and governance (ESG) aspects;
- Prevention of defects and achievement of compliance using the most effective and efficient methods;
- Recording of operational data as evidence of the achieved quality;
- Optimal utilization of all company resources, including material and human resources, their capabilities and competencies;
- Selection of suppliers capable of supporting our production requirements with quality and punctuality;
- Availability of a control system suitable for activities and quality, considering the process and type of production, understanding that quality is built job by job;
- Providing qualified and rigorous pre- and post-sales support to be a technical and scientific reference, not just a salesperson;
- Environmental protection and pollution prevention;
- Raising awareness throughout the organization about environmental issues, respect for the environment, reducing consumption, avoiding any possible waste, and proper waste identification within the organization by all staff;
- Attention to emergency prevention and preparedness, including emergency management simulations;
- Awareness that waste reduction and continuous improvement of processes and use of raw materials are essential to remain competitive;
- Involvement of third-party suppliers in environmental protection and compliance with safety and health in the workplace.

Specifically, our customers expect our catalytic coatings to be free from processing defects and to perform as expected once implemented. Achieving this requires more than just using the best materials; it involves treating and controlling them according to predetermined technical rules in a process where everyone contributes to meeting customer requirements and expectations. Identifying and reporting any possible issues within the established timeframe and methods is essential.

The Management intends to develop the company's knowledge, equipment, and capabilities and take action to optimize and improve aspects such as:

- Customer service
- Organizational efficiency fully compliant with regulations
- Innovation capabilities

The Management looks confidently to the future of the company if we can maintain and develop these points.

Capriolo, 27/04/2023

The Directors